Wireless Access Policy

The Hudson Area Joint Library will provide free Internet access points or "hot spots" for users with portable computers or devices capable of receiving wireless signals, during normal library business hours. This allows users to access the Internet when sitting within range of the access points.

Library staff will provide general information on the settings necessary to access the library's network, but are not responsible for any changes made to computer settings and cannot guarantee that a user's hardware will work with the library's wireless connection.

If a user has problems accessing the Internet over these connections, staff cannot assist in making changes to the user's network settings or perform any troubleshooting on the user's own computer. Users should refer to their owner's manuals or other support services offered by their device manufacturer.

Library power outlets may not always be available. Patrons will refrain from blocking aisles with electrical and other cords and will move upon request of the Library Staff. The library does not guarantee that customers will be always able to make a wireless connection.
As with most public wireless "hot spots," the library's wireless connection is not secure. Another wireless user could potentially intercept any information being sent or received. Wireless users should not transmit their credit card information, passwords and any other sensitive personal information over a wireless connection.

The library is not responsible for any personal information that is compromised, or for any damage caused to hardware or software due to electric surges, security issues or consequences caused by viruses or hacking. All wireless access users should have up-to-date virus protection on their computers or devices.

Printers are not available via the wireless connection at this time. If users need to print, they should save their work to a portable storage device (e.g. USB flash drive) or wait to print a document on a home printer. An alternative is to email files to themselves, then login to a wired library workstation and send documents to the public printer.

Approved by the Hudson Library Board of Trustees, February 15, 2011