

How to Pay Fines Online

- Go to more.lib.wi.us
- Click on My Account
- Enter your name and the barcode number from the back of your library card.
- Click \$ (fine amount) in unpaid fines and bills.
- Click Pay Online above or below your fines.
- All fines are selected by default. Uncheck any that you do not wish to pay by clicking the check mark in the box before each item. Continue.
- Provide the following credit card information, then Continue: Card number, Card type, Expiration Date
- Provide the following billing information: Credit card security code, Credit card holder's name, Billing address of credit card holder, Email address for receipt
- Click I Authorize this transaction.
- Verify information.
- Click Submit Transaction for Processing, or Back to make changes.
- Your receipt will display.
- You will be sent an email confirmation notice from catalog@iflswb.org with the subject Order Confirmation.
- The entry on your credit card or bank statement will begin with INDIANHEAD FEDERATED

A service of Indianhead Federated Library System brought to you by your local library.

Frequently Asked Questions

What credit cards are accepted? How about debit cards?

Visa and MasterCard debit and credit cards are accepted.

Is the site secure? How will I know?

Yes, it is a secure site. Look for the padlock icon and https designation.

Am I charged a transaction fee?

No, as a customer service feature the Library is absorbing the transaction fee.

What information is required to complete the transaction?

Library card number, name, address, credit card information, and email address.

Do I receive a receipt?

Yes, after you complete your transaction, there is a confirmation page that you may print for your records, and a receipt will be emailed to you. Your statement will show a payment to INDIANHEAD FEDERATED LIBR (our regional library system).

Do I need a receipt for each transaction?

It is a good idea to print a receipt for your records.